

OTHER PERSONS A, B, C AND D

This document is related to the Notice of Application for the review of a premises under Section 51 of the Licensing Act 2003 related to the following premises:

We, the residents of Totters Court, 10 Westmoreland Road witnessed the license breaches taking place by H&G Cuisine since the opening.

We have been impacted by the noise coming from the bar late at night. We are not able to sleep due to the noise despite the windows being shut. We have seen people gathering outside of the premises drinking alcohol and shouting after midnight. This is impacting our quality of lives and our wellbeing.

We trust that you can hear our concerns and consider our application.

[illegible]



20.08.21

To whom it may concern,

I'm writing to record a representation regarding the review of licence 875322: H&G Cuisine, 5a Westmoreland Road, SE17 2AX.

Unfortunately, H&G Cuisine regularly flouts the conditions of its license, which causes severe nuisance and disturbance to me and other local residents. The biggest issue is loud music being played until late and patrons gathering on the street outside, drinking alcohol, and shouting. This is a particular nuisance when they leave the premises in the small hours of the morning and take a while to disperse. Disturbances like this can happen on any night with no warning and two particularly bad incidents have occurred on Sunday night/ Monday morning – an especially disruptive time for local residents.

I have personally issued noise complaints on two separate occasions:

Monday 2nd August reference number 1712383 – complaint sent via email after the premises was open until the small hours on Sunday and patrons were gathered on the street at approx. 2am.

Sunday 15th August antisocial behaviour noise team called around midnight when the premises was still open. They closed just before 1am before a member of the noise team could come down to witness it.

I would argue that a license that allows a premises to be open as late on Sundays as weekdays is too disruptive for residents.

Regarding the other days of the week, I would have no problem with H&G operating within the hours and terms of their license. Unfortunately, time and time again they are open, and continue to make excessive noise, beyond their licensed hours and they seem to make no effort to abide by some of their other terms, namely:

351 - The premises will use signage to inform patrons and staff to please leave premises quietly;

352 - No clustering of people outside premises permitted.

I hope you will take these considerations seriously during your review.

Yours Sincerely,

OTHER PERSON F



Licensing Team
3rd Floor, Hub 1
PO Box 64529
SE1P 5LX

In response to:

Notice of Application for the review of a premises license under Section 51 of the License Act 2003

In review of the premises license at:

**H&G Cuisine
5a Westmoreland Road
London
SE17 2AX**

For the attention of the Licensing Team,

We both live at the stated address at the top of this letter.

There have been frequent and excessive disturbances from patrons of H&G Cuisine leaving the premises well beyond operating hours and into the early hours. These disturbances have occurred on many occasions on both weekends and weekdays. This is most unwelcome when we are required to work the next day and our ability to sleep is grossly affected.

Disturbances include drunken behaviour where people are shouting and conversing loudly whilst loitering outside the flats, urinating in the street, loud music being played from the premises itself well beyond closing at unsociable hours.

The owners have made no attempt to control this behaviour in respect of local residents.

H&G Cuisine did in fact continue to operate throughout the COVID pandemic breaching lockdown restrictions on social gathering. This highlights the owners complete disregard for their surrounding local community and health and safety of patrons.

The continued operation of H&G Cuisine in this manner and lack of regard shown by the owners is affecting the wellbeing of local residents and their license should be under review.

Regards,

[REDACTED]



OTHER PERONS G



2 Sep 2021

To whom it may concern,

I'm writing to record a representation regarding the review of licence 875322: H&G Cuisine, 5a Westmoreland Road, SE17 2AX.

I have witnessed H&G Cuisine regularly flouting the conditions of its license and regularly causing severe nuisance and disturbance to me and other local residents. There is routinely loud music being played until late, often past the permissible opening hours (11.30pm). Customers routinely gather on the street outside to smoke, or when leaving and entering the premises. They do so while drinking alcohol, and shouting. This is a particular issue when they leave the premises in the small hours of the morning and take a while to disperse. These disturbances happen most Friday, Saturday and Sunday evenings. Most recently, and probably as a result of complaints and follow up visits by Southwark Council, the owners/organisers have taken to closing the front shutter, with the event continuing on the premises. As a result I've been woken by people banging on the shutter to gain entry, waking me up in early hours of the morning.

I have personally registered a number of noise complaints and reported these issues to Licensing. I do know they have now witnessed breaches personally. Examples include:

Saturday 24 July and Sunday 25 July reference number 1300138 and 1300285 - calls made to Southwark noise team, breaches witnessed both nights.

Monday 2 Aug reference number 1301840 – call made to Southwark noise team.

Sunday 15th August 00:13, call registered with Southwark noise team due to antisocial behaviour. Groups of between 5 and 15 gathering outside and re-entering the premises, shouting and fighting, some with drinks. Around about 00:30 the shutters came down, however I watched, and took photos of around ten people enter the premises, some with drinks before the shutters went down fully. There remained some muted noise from music inside however, I was then woken up again by people banging on the shutters and I watched them reopen to let more people in. It was 01:58.

On the 15 Aug, I was later notified by Licensing that a late night events licence had been granted over 13, 14 and 15 August. Given the complaints and behaviour I was extremely surprised and disappointed to hear this. However, even with extended opening times granted that should not detract from the noise, antisocial behaviour and health and safety issues I witnessed.

Regarding the other days of the week, I would have no problem with H&G operating within the hours and terms of their license. Unfortunately, time and time again they are open, and

continue to make excessive noise, beyond their licensed hours and they seem to make no effort to abide by some of their other terms or respect their neighbours,, namely:

351 - The premises will use signage to inform patrons and staff to please leave premises quietly;

352 - No clustering of people outside premises permitted.

I hope you will take these considerations seriously during your review.

Yours faithfully,

A solid black rectangular box used to redact a signature.